



FAQs for Suppliers supporting Legacy Energy Harbor Sites

1. What are Vistra's supply chain policies and requirements?

Vistra Supply Chain policies and requirements are available on the supply chain portion of our Vistra website <https://www.vistracorp.com/supply-chain/>.

- How we source
<https://vistracorp.com/supply-chain/how-do-we-source/>
- Terms and conditions
<https://www.vistracorp.com/purchase-order-terms-conditions/>
- Safety requirements (for work on site)
<https://vistracorp.com/supply-chain/our-safety-requirements/>
- Insurance requirements
<https://www.vistracorp.com/supply-chain/how-do-we-source/#1512421305073-438d26e3-03ac>
- Supplier Diversity and Sustainability
<https://www.vistracorp.com/supply-chain/our-commitment-to-diversity/>

2. If I'm already registered with Energy Harbor, will I automatically be registered with Vistra?

Yes, if you are already an active supplier with Energy Harbor, you will be considered for ongoing work with the merged company.

3. I have an open PO with Energy Harbor. Will it be honored or will it need to be canceled and recreated?

Yes, immediately following the merger, all former Energy Harbor generation and retail operations continue to operate as usual and existing POs with Energy Harbor will be honored. If it is necessary to transition to a new purchasing system, any impacted suppliers will be notified and provided with ample notice.

4. I've currently delivered partially against a PO. What should I do about the remainder of the PO?

Unless you receive different instructions from the buyer or the operations or retail team at the legacy Energy Harbor site, you will be expected to deliver on the remainder of an outstanding PO. All former Energy Harbor generation and retail operations continue to operate as usual.

5. Where do I send invoices?

Continue to submit your invoices as you do today, until you are notified of a different process.

6. What company do I need to list on my invoice?

Keep billing to the same legal entity until otherwise notified.

7. What are my payment terms?

For now, the payment terms on your existing POs and contracts will be followed.

8. What if I have an invoice aging problem?

Continue to do business as you do today. We will notify you of any future changes.

9. I read about Ariba on your website. When will I need to participate in these programs?

Continue to do business as you do today. We will notify you of any future changes.

10. Your website states that contractors are required to subscribe and maintain a subscription to ISNetworld before performing any work at any of our facilities. How do I know if this applies to me and when will I be required to subscribe?

Continue to do business as you do today. We will provide more information soon regarding specifics of this safety management program and the required timeline for subscription and compliance.

11. How can I speak with someone in the supply chain department?

As you might imagine, there may be some changes in our organization as we combine the Energy Harbor and Vistra teams. If you are unable to reach the buyer you worked with previously, please send an email to supplychain@vistracorp.com. To connect with the technology supplier management team, please send an email to veo@vistracorp.com.

12. Who is my buyer/contact at Vistra?

As you might imagine, there may be some changes in our organization as we combine the Energy Harbor and Vistra teams. If you are unable to reach the buyer you worked with previously, please send an email to supplychain@vistracorp.com. To connect with the technology supplier management team, please send an email to veo@vistracorp.com.

13. How can I get an opportunity to grow my business with Vistra?

As competitive bid opportunities arise, Vistra supply chain professionals look to include qualified suppliers. If you have been a proven performer for Energy Harbor and in your industry, you may be invited to participate in new opportunities.

14. How should I ship product? Is there an account or contact person to help me coordinate shipments?

Follow the Routing Instructions provided with the PO.

15. I'm currently participating in an RFQ/RFP. Should I proceed as initially intended?

Unless you receive different instructions from the supply chain individual facilitating the RFP, you will be expected to proceed with the RFP response as initially defined.

16. Because of the merger, are we required to open a new sales account for Vistra. What is the process?

Contact your buyer or supplychain@vistracorp.com if you need information or documentation to switch your Energy Harbor customer account to Vistra Corp.

17. If I am a diverse and/or small supplier, what do I need to do to be included in the Vistra Supply Chain Diversity Initiative?

Please send your capabilities statement along with a current /recent list of projects to supplierdiversity@vistracorp.com, then follow up with a phone call to Charnell Wakefield at (909) 358-9891.

18. I've never heard of Vistra. Where can I go to learn more about your company?

Vistra (NYSE: VST) is a leading Fortune 500 integrated retail electricity and power generation company that provides essential resources to customers, businesses, and communities from California to Maine. Based in Irving, Texas, Vistra is a leader in the energy transformation with an unyielding focus on reliability, affordability, and sustainability. The company safely operates a reliable, efficient, power generation fleet of natural gas, nuclear, coal, solar, and battery energy storage facilities while taking an innovative, customer-centric approach to its retail business. Learn more at www.vistracorp.com.